



Borough of Tamworth

Marmion House,  
Lichfield Street, Tamworth,  
Staffordshire B79 7BZ.

Enquiries: 01827 709 709  
Facsimile: 01827 709 271

**INFRASTRUCTURE, SAFETY AND GROWTH  
SCRUTINY COMMITTEE**

4 November 2024

Dear Councillor

A Meeting of the Infrastructure, Safety and Growth Scrutiny Committee will be held in **Town Hall, Market Street, Tamworth on Tuesday, 12th November, 2024 at 6.00 pm.** Members of the Committee are requested to attend.

Yours faithfully

A handwritten signature in black ink, appearing to read 'S. C. V.'.

**Chief Executive**

**A G E N D A**

**NON CONFIDENTIAL**

- 1 Apologies for Absence**
- 2 Minutes of the Previous Meeting (Pages 5 - 12)**
- 3 Declarations of Interest**

*To receive any declarations of Members' interests (personal and/or personal and prejudicial) in any matters which are to be considered at this meeting.*

*When Members are declaring a personal interest or personal and prejudicial interest in respect of which they have dispensation, they should specify the nature of such interest. Members should leave the room if they have a personal and prejudicial interest in respect of which they do not have a dispensation.*

**4 Update from the Chair**

*To receive an update from the Chair*

**5 Responses to Reports of the Infrastructure Safety & Growth Committee**

*Update on responses received to Reports of the Infrastructure Safety & Growth Committee:*

**6 Consideration of Matters referred to the Infrastructure Safety & Growth Committee from Cabinet or Council**

*(Discussion item)*

**7 Community Safety Partnership Update (Pages 13 - 44)**

*(Report of the Assistant Director, Partnerships)*

**8 Updated Asset Management Strategy (To Follow)**

*(Report of the Portfolio Holder for Infrastructure, heritage and local Economy)*

**9 Joint Waste Service - Operations Update (Pages 45 - 58)**

*(Briefing note from the Operations Manager, Joint Waste Service)*

**10 Working Group Updates**

*To receive updates from any Working Groups*

**11 Forward Plan**

*(Discussion item – link to Forward Plan is attached)*

[Browse plans - Cabinet, 2024 :: Tamworth Borough Council](#)

**12 Infrastructure Safety & Growth Scrutiny Committee Work Plan (Pages 59 - 62)**

*(Discussion item – to review the Infrastructure Safety & Growth Scrutiny Work Plan)*

**13 Exclusion of the Press and Public**

To consider excluding the Press and Public from the meeting by passing the following resolution:-

*“That in accordance with the provisions of the Local Authorities (Executive Arrangements) (Meeting and Access to Information) (England) Regulations 2012, and Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting during the consideration of the following business on the grounds that it involves the likely disclosure of exempt information as defined in paragraphs 3 of Part 1 of Schedule 12A to the Act and the public interest in withholding the information outweighs the public interest in disclosing the information to the public”*

**14 Food Waste Service (Pages 63 - 72)**

*(Report of the Portfolio Holder for Environmental Sustainability, recycling and Waste)*

---

**Access arrangements**

*If you have any particular access requirements when attending the meeting, please contact Democratic Services on 01827 709267 or e-mail [democratic-services@tamworth.gov.uk](mailto:democratic-services@tamworth.gov.uk). We can then endeavour to ensure that any particular requirements you may have are catered for.*

**Filming of Meetings**

*The public part of this meeting may be filmed and broadcast. Please refer to the Council's Protocol on Filming, Videoing, Photography and Audio Recording at Council meetings which can be found [here](#) for further information.*

*If a member of the public is particularly concerned about accidental filming, please contact a member of Democratic Services before selecting a seat*

**FAQs**

*For further information about the Council's Committee arrangements please see the FAQ page [here](#)*

To Councillors: M Couchman, L Wood, C Adams, M Bailey, L Clarke, M Clarke, J Oates, B Price and N Statham

This page is intentionally left blank



**MINUTES OF A MEETING OF THE  
INFRASTRUCTURE, SAFETY AND  
GROWTH SCRUTINY COMMITTEE  
HELD ON 2nd OCTOBER 2024**

**PRESENT:** Councillor M Couchman (Chair), Councillors L Wood, C Adams,  
M Clarke, B Price and N Statham

**CABINET:** Councillor David Foster  
Councillor Lewis Smith

The following officers were present: Anna Miller (Assistant Director – Growth & Regeneration), Alice Poulton (Future High Streets Fund Project Officer), Lara Rowe (Castle Museum and Archive Manager), Tracey Pointon (Legal Admin & Democratic Services Manager) and Leanne Costello (Senior Scrutiny and Democratic Services Officer)

**43 APOLOGIES FOR ABSENCE**

Apologies for absence were received from Cllrs M Bailey, L Clarke and J Oates.

Apologies were also received from Cllr M Clarke who would late to the meeting.

**44 MINUTES OF THE PREVIOUS MEETING**

The minutes of the previous meeting held on 22<sup>nd</sup> August 2024 were approved as a correct record.

*(Moved by Councillor Lee Wood and seconded by Councillor N Statham)*

**45 DECLARATIONS OF INTEREST**

There were none.

**46 UPDATE FROM THE CHAIR**

The Chair provided an update in relation to the Nature Recovery Declaration heard by their Committee at the meeting on the 22<sup>nd</sup> August 2024:

The question that was asked around the report stating that the Council should seek to manage at least 30% of their greenspace and wildlife – clarification around how big an area this was?

The Officer provided a response at the meeting however later confirmed that this was incorrect.

The following info is correct –

Total area of Tamworth Total land 3084 ha

Total area of TBC owned green spaces 501.549 ha (around 16% of the total area of Tamworth)

Total designated open space – 456.3404 ha (90% of the total, the rest is verges or strips of odd bits of land left unmanaged etc)

Total designated as nature reserves / SBI / LoGs 171.3671 ha (34% of the total)

Work is under way to map the remaining areas managed for nature ie areas left unmown under trees, historical hedges on playing fields etc.

#### **47 RESPONSES TO REPORTS OF THE INFRASTRUCTURE SAFETY & GROWTH COMMITTEE**

There were none.

#### **48 CONSIDERATION OF MATTERS REFERRED TO THE INFRASTRUCTURE SAFETY & GROWTH COMMITTEE FROM CABINET OR COUNCIL**

There were none.

#### **49 HERITAGE ENGAGEMENT CO-ORDINATOR REVIEW**

The Chair welcomed the Portfolio Holder for People Services, Engagement and Leisure, the Assistant Growth and Regeneration and the Castle Museum and Archive Manager to provide the committee with an update on the range of activities and outcomes achieved for Tamworth's residents by the Heritage Engagement Co-ordinator post.

The Portfolio introduced the report highlighting some of the activity programmes that the Heritage Engagement Coordinator had developed since the post began in January before handing over to Officers who shared a video of some of the activities.

[Hand Crafted Heritage - A Community Project by Tamworth Castle - YouTube](#)

Officers highlighted that the post had enabled them to engage with a diverse range of the Community who may not usually have engaged with Tamworth's local Heritage. The grant funding for the post ends at the end of March 2025

The Committee made the following comments/observations and asked the following questions:

1. Members congratulated the team and acknowledged the importance of bringing the heritage to the community, in particular the younger generation.
2. Members stated that they would encourage the Council to continue with the post even if grant funding did not continue.
3. Whether items made in workshops could be displayed around other areas of the Council, i.e. Assembly Rooms and the front desk if it reopens.
4. Acknowledged the importance of reaching vulnerable and isolated sections of the community and how this is not always quantifiable in money.

Resolved that the Committee:

noted the wide range of opportunities that have already been created by the establishment of the Heritage Engagement Co-ordinator (HEC) post and the UK Shared Prosperity Funding (UKSPF) activity funding.

*(Moved by Councillor B Price and seconded by Councillor C Adams)*

The Chair thanked the Officers and Portfolio Holder and invited them to leave.

## **50 FHSF UPDATE SEPTEMBER 2024**

The Chair welcomed the Deputy Leader of the Council who is on the Future High Street Board, the Assistant Growth and Regeneration and Future High Street Fund Project Officer to provide an update on the Future High Streets Fund (FHSF) programme of works.

The Deputy Leader introduced the report highlighting that they are seeing good progress on delivering the vision as the project transitions from design to implementation, before handing over to Officers who provided a summary of the report, highlighting that Nationwide's contractor had gone in to administration but that they had since appointed a new contractor and were expecting to be back on site in October.

The Committee made the following comments/observations and asked the following questions:

1. Further to the news that the contractors ISG had gone into administration the Committee were reassured that a new contractor had been appointed and asked if any ISG employees affected were to be employed under the new contractor?  
Officers confirmed that as this is Nationwide's contractor and that they have no direct engagement with them however this was something that they could check.
2. How likely it was that they would go over the spend deadlines?  
Officers confirmed that whilst works would go beyond the spends deadline of March 2025 they expect to have spent the Future High Street Grant funding by the deadline. There could be a small proportion remaining that would need to be spent highlighting that the project does not allow for funding to move across budgets and that this would likely sit within the Castle

Gateway/Market Street properties. If there were any potential delays these would need to be reported back to the department.

It was noted that works continuing beyond the March deadline were funded from other sources and not subject to the same deadlines.

3. Whether any communications were being put out to reassure the public around who ISG are and that there are no issues with the Council appointed contractors?

The Officer confirmed that they believed there were some communications being circulated for approval around Nationwide and ISG.

4. Were any delays expected like those seen with the bandstand due to unforeseen works?

Officers confirmed that investigation works have been carried out and so far nothing has been found to be of archaeological interest and so they do not envisage any major delays with delivering the project.

5. Some Members had attended an event at the college site and that it was a great addition to the town centre.
6. The Committee acknowledged the hard work of the team and the progress being made on the project.

Resolved that the Committee:

**noted the progress and challenges of the programme of works.**

*(Moved by Councillor L Wood and seconded by Councillor B Price)*

It was highlighted that an invitation to the Planning committee to a site visit around the back of the Nationwide building had also been extended to the Scrutiny Committee.

Councillor Clarke arrive at 18:27pm.

The Chair thanked the Officers and Portfolio Holder and invited them to leave.

## **51 MAINTENANCE OF ESTATES AND OPEN SPACES**

The Chair welcomed the Portfolio Holder for Environmental Sustainability, Recycling and Waste, the Assistant Director for Environment, Culture and Wellbeing and the Deputy Operations Manager, Street Scene, to provide a presentation around the maintenance of estates and open spaces within the borough.

The Assistant Director introduced the presentation highlighting the following –

- The team cover a range of services in addition to overseeing parks and open spaces as highlighted in the Powerpoint.
- The team is made up of 61 members of staff, and last year a three person react team was established to respond to enquiries received on a daily basis to avoid taking other Officers off planned maintenance jobs.
- The team work with the Assistant Director, Growth and Regeneration to look at the allocation of 106 monies.



- A breakdown of how much is received from the Housing Revenue Account and how this is distributed was included as requested by the Committee.
- Staffing was highlighted as a service risk (noting the team are currently close to a full team with a tree officer and that they are working on building resilience through multi-skilling within the team). Utilising technology was also identified, and they were looking at how they could utilise technology to improve efficiencies.
- Reporting routes were highlights and how these allow the team to track responses.
- Last year the team received 3224 service requests in addition to their day-to-day tasks.
- With regards to tree maintenance, it was confirmed that where there were trees that were dead, dying, diseased these would be removed and those likely to cause damage would be assessed. Some trees are owned by the County and some are covered by TPO's which can impact what work is done and how quickly. Where there is damage caused by weather the Council will react irrelevant of whose responsibility it is.

The Committee made the following comments/observations and asked the following questions:

1. Thanks to the Officers for providing some really useful context to how issues with tree are managed.
2. Whether there are any timescales for responding to reports around issues with trees?  
Officers confirmed that there are no timescales as it is very difficult to plan as every tree is different and workloads can change with one storm however that dead/dying/diseased or likely to cause damage are a priority and are dealt with as soon as they can. It was highlighted that tree works can only be carried out by someone qualified.
3. Members highlighted issues with trees particularly close to footpaths and that they have problems with getting the County Council to pick these up. Offices acknowledged this and confirmed that trees on major trunk routes, major footpaths and interlinking footpaths are mainly County trees however there is crossover on places close to roads/footpaths and these need to be checked, however if they are touch houses or low hanging the Council will go out and deal with them.  
Officers signposted Members to where jobs can be reported to Staffordshire County Council confirming that there are two different tree departments, highways and opens spaces.  
Officers confirmed that in circumstances where tree roots were damaging footpaths, if the Council or SCC were going to dig out roots that would kill or damage the tree then the tree would be removed, however a healthy tree would not be removed if the footpath could be repaired without damaging the tree.  
Where trees may be overhanging properties common law states that the Council does not need to prevent their trees, shrubs or bushes from growing into somebodies' property, they are also not allowed to enter private property to cut the trees, however the person whose property it is, is able to cut trees back (permission would be required where there is a

TPO in place). If climbing was required to carry out the work, then this would be done by the Council.

The Committee acknowledged that this area was not straight forward.

4. How Communications were used to report to residents how maintenance work was carried out?

Officers confirmed that there were starting the process of being more proactive on social media to show before and after works, and this could be used to remind residents how to report issues. It was highlighted that they are looking at putting together a comprehensive frequently asked questions for residents. Members acknowledged that this is a good idea but should be made more accessible than just on the internet.

Officers confirmed that they were engaging with the tenant's consultative group to have this in their newsletter and could also look to have hard copies at engagement points.

5. Clarification around systems used to identify information relating to trees and whether there was a centralised system.

It was confirmed that work was being done on streamlining data.

6. Whether more use of apprentices was being considered as this has proven successful?

It was confirmed that they have seen apprentices move successfully into regular employment.

7. The Committee highlighted that educating residents on what they were responsible for and what County were responsible for was important and a recommendation to Cabinet was proposed to look at how the Council inform the public of the services that the Council, SCC and Highways are responsible for.

Members also noted that it was important that children were educated on what the Council do and how much it costs them to pick up litter and what else that money could be spent on (I.e. play parks) to encourage them not to drop litter.

The Committee also acknowledged that Members also had a responsibility to inform residents.

8. Whether certain areas were a priority over other in terms of maintenance on open spaces?

Officers confirmed that there was not. Teams try to work effectively to move across the borough to complete cyclical maintenance for areas such as grass cutting and trimming hedges and shrubs however this can be disrupted by factors such as bird nesting season and the weather, an example was given of a very wet season where the usual mowing machine was unable to cope with the long wet grass so there was a delay due to needing to bring in other equipment.

9. Clarification around the collection of green waste such as grass cuttings and if they could collect green waste collected by residents after storms. It was confirmed that they do not collect grass cuttings, these would not be left on footpaths but if there was an issue then they can use a sweeper to move them.

It was confirmed that they could not collect from private land, but they could if it was Council land/green spaces.

10. Whether there were issues with staffing?

Officers confirmed that they were in a much better position staffing wise however if more maintenance was required that more staff/equipment would be required.

The Chair highlighted that following a visit to the depot it was discussed that a bank cutting machine would help the team and recommendation was proposed for Cabinet to investigate this.

11. Whether the Council and their suppliers use peat-free compost?

Officers confirmed that as part of their Nature Declaration they use peat-free compost when replenishing beds and are also working towards greater sustainability when planting.

12. Whether advertisements on roundabouts could be taken down where they are not currently providing an income?

Officers confirmed that they could take this away and check.

13. The Committee acknowledged the vast variety of important work that Street Scene carry out.

Councillor N Statham left the meeting at 19:38.

Resolved that the Committee made the following recommendations to Cabinet:

1. That the Council investigates how it could provide an educational programme to inform residents of the services that Tamworth Borough Council are responsible for and what the County are responsible for.

*(Moved by Councillor B Price and Seconded by Councillor L Wood)*

2. Investigate the purchase of a bank cutting machine.

*(Moved by Councillor M Clarke and seconded by Council C Adams).*

## **52 WORKING GROUP UPDATES**

There were no updates.

## **53 FORWARD PLAN**

The following items were requested from the Forward Plan –

Updated Asset Management Strategy – 12<sup>th</sup> November 2024

Food Waste Service – 12<sup>th</sup> November 2024

## **54 INFRASTRUCTURE SAFETY & GROWTH SCRUTINY COMMITTEE WORK PLAN**

The Chair confirmed that the following items were planned for the next meeting

- Community safety Update
- Climate Change Update
- Joint Waste Service (Briefing Note)

It was highlighted that as there were no update to the Nature Recovery Declaration that the next update be in the new year.

The Committee acknowledged that they could not look at all of the items at the next meeting and it was agreed that the Chair would look at how the work could be managed after the meeting and come back to the Committee.

---

Chair

Tuesday 12<sup>th</sup> November 2024

**Report of the Assistant Director - Partnerships**

**Tamworth Community Safety Partnership Plan Bi-annual Update**

**Exempt Information**

N/A

**Purpose**

To consider actions arising from the Tamworth Community Safety Partnership Plan 2023-2026, priorities, and progress to 30 September 2024

**Recommendations**

It is recommended that the Committee:

1. Endorse the ongoing work of the Tamworth Community Safety Partnership

**Executive Summary**

The Tamworth Community Safety Partnership Plan 2023-2026 is a three-year rolling plan which outlines how partners are going to collectively tackle community safety issues across Tamworth borough.

Cabinet endorsed the 3-year plan in 2023 and approved that the annual refresh and update be considered by IS&G Scrutiny Committee for endorsement and publication, with the full plan (2023-26) only requiring further Cabinet endorsement if there are significant changes to the priorities.

The IS&G Scrutiny Committee remain the agreed scrutiny under the Council's constitution for the Community Safety Partnership (CSP). This provides the opportunity for Scrutiny to continue to have more detailed oversight from Tamworth Police, the Assistant Director Partnerships, Portfolio Holder and the Staffordshire Commissioners Office on an agreed bi-annual basis.

The CSP has recently been integrated as a priority thematic group for the Tamworth Strategic Partnership with the meetings being chaired by the Chief Inspector.

**The priorities set for 2023 (refreshed in 2024) are:**

- **Anti-Social Behaviour (ASB)**
- **Community Cohesion (including preventing radicalisation, exploitation and hate crime)**
- **Domestic Abuse (including stalking and harassment)**
- **Drug Related Crime and Harm (including the prevention of exploitation of young people – County Lines)**
- **Public Place and Serious Violence (including Violence, Abuse and Intimidation of Women and Girls -VAIWG)**
- **Vehicle Crime**
- **Vulnerable Persons (the prevention of harm to persons at risk of criminal exploitation or becoming victims of crime)**

An updated Community Safety Strategic assessment (CSSA) is currently under commission by the Staffordshire Commissioner for Police Fire and Crime. An updated the CSSA will be presented to the Committee in April 2025 when the plan reviewed.

The local plans are supported and informed by the Staffordshire Community Safety Agreement 2023-2026.

### Locality Deal Funding

The Staffordshire Commissioner's Office (SCO) confirmed the Tamworth LDF allocation from April 2022 to March 2025 was £61,394 per year in order to:-

- support the development / commissioning of discreet schemes to address local priorities, as highlighted in the strategic assessment (using an updated agreed formula); and
- support the development / commissioning of joint initiatives to address shared priorities where this is appropriate / advantageous, as identified via the strategic assessment and the Strategic Community Safety Forum.

This allocation was made available throughout the current Commissioner's term (3 years), as is reliant on the CSPs providing assurance over their capacity to manage the funding, submitting an outline spend to the Commissioner at the beginning of each financial year for sign off and a brief evaluation report at the end of each financial year.

In addition, £10,000 was made available for 2022/23 and 2023/24 to support more dynamic, local problem solving of antisocial behaviour (ASB) issues, with projects identified and agreed through local tasking processes.

Main supported project outlined below: -

Project	Description	Funding pa until March 2025
ASB Youth Engagement Worker	In post 2023 working within the Staffordshire Youth Offending team	£30,000
Betterway Recovery	On 6th September 2023 they celebrated 1 year operating in Tamworth. They are now delivering 4 support groups over 3 days per week including an evening group every Thursday from 5pm - 8pm with a support group 6pm - 7.15pm, which will be held at Offa house.	£10,000
Fun Club Hub	Tamworth club has gone from strength to strength they now have over 40 new members and held a Summer space scheme which was well attended. So far over 25 sessions, they have supported 372 Young People that have attended (NB: These may be the same young people attending the 25 sessions and not 372 individuals)	£10,000
Tamworth Street Angels	The group continue to provide support and assistance to the night time economy providing assistance to ensure safe passage home, flip flops, foil blankets and water. They are active members of the Responsible Bodies Group	£2,000
Contribution to Senior Licencing Officer	Closer partnership working with CSP and Responsible Bodies Group	£5,000
Agreed partnership activity (multi agency)	Campaigns, promotional items, knife bins, school talks, ASB case system, Noise App	£4,394

In addition, projects which align with CSP priorities are or have been funded through the Covid Outbreak Management (Attached as Appendix 1a) and UK Shared Prosperity (Attached at Appendix 2).

**PRIORITY - Anti Social Behaviour (ASB)**

Key headlines:

- Neighbourhood Impact Team now embedded and tackling ASB across all tenancy types – social housing, private sector and owner occupied
- County wide training programme continuing for police and council officers
- Litter and fly tipping fines increase in line with Government ASB Action Plan
- ASB recording module purchased linked to Assure project
- Fun Club Hub commissioning, youth diversionary activity all year
- Youth ASB Engagement Worker in post
- Deployable overt CCTV cameras purchased through successful grant funding
- Staffordshire Commissioner’s Space positive summer diversionary activities <https://staffordshirespace.uk/> to prevent youth related ASB

**SPACE 2024 Tamworth**

- 704 young people engaged
- 795 Targeted cohorts
- 1609 attendance
- 6339 Hours of engagement
- 5 providers

Youth ASB continues to fall

**Police ASB**

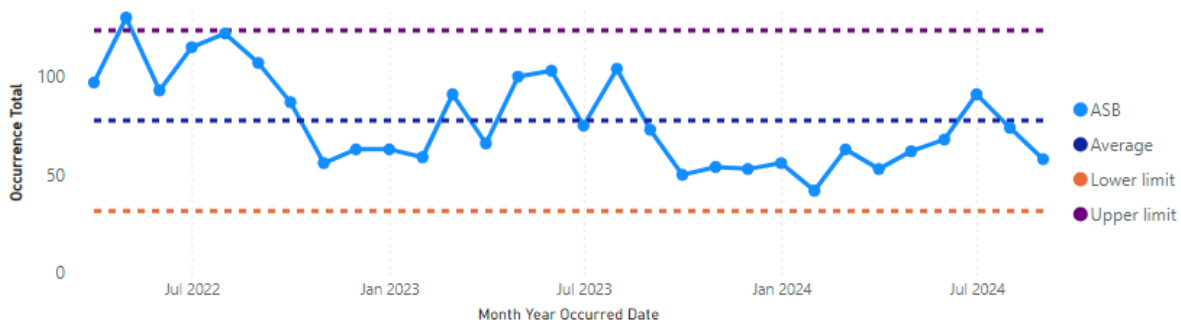
724

ASB Current 12 Months

940

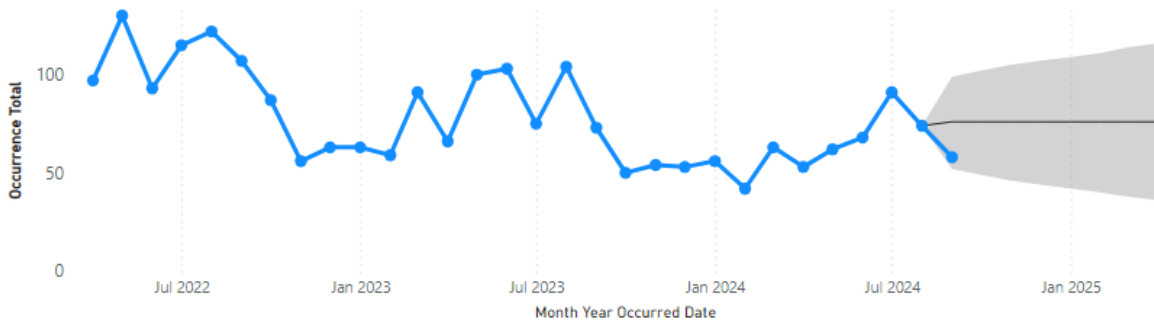
ASB Previous 12 Months

ASB Control Chart



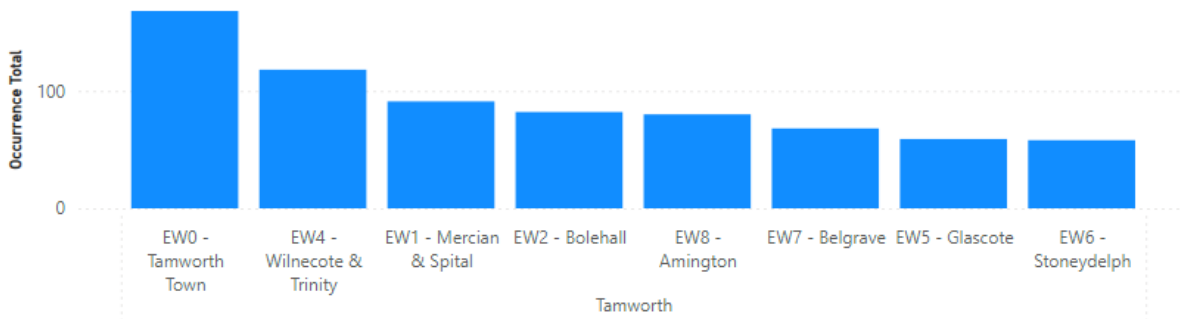
Overall, there has been a sustained decrease in reports of ASB over the past 12 months with an overall reduction of –20%.

ASB Forecast Chart



The predictive forecast chart indicates that this is likely to remain steady. Of note, we have seen reductions over the past 3 years. Last year's predictive chart suggested ASB would remain steady, however we actually saw a significant reduction.

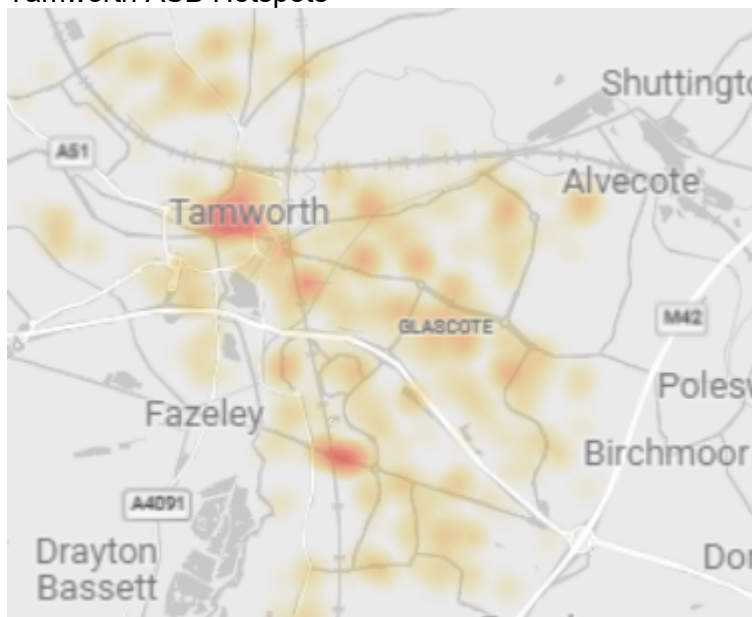
ASB Volumes by LPT, drill down to Neighbourhood Management and RIA



The locality of ASB shows a trend that would be expected, with the highest volumes being in the town centre, likely due to the night-time economy and higher footfall at other times of the day. The second largest area for ASB reports being Wilnecote and Trinity, likely to be due to the size of the ward compared to others. The strongest concentration in this ward is focused on the locality of McDonalds restaurant and drive thru.



## Tamworth ASB Hotspots



### Partnership Enforcement April 2024 to September 2024:

Community Protection Notice Warnings	<b>59</b>
Community Protection Notices	15
Prosecutions	0
Litter fines issued	0
Flytip fines issued	1
Public Space Protection orders	0
Dispersal orders	0
Closure notices	1
Notice seeking possession (housing)	2
Injunctions	2
Good Neighbour Agreements	4
Acceptable Behaviour Contract (ABC)	To be advised
ASB Case Review	0

### **PRIORITY - Community Cohesion & Tackling Extremism**

There have been a number of community cohesion issues identified as a result of the riots on 4<sup>th</sup> August 2024.

This priority is to be reviewed to separate Community Cohesion and Tackling Extremism (Prevent) and will be considered as part of the Community Safety Strategic Assessment.

#### **Community Cohesion**

The Government have awarded Tamworth £600,000 Recovery Fund for specific projects to understand community cohesion issues and to aid recovery from the riots. An outline spend plan will be taken to Cabinet on 21 November and is currently being developed but includes:

- The appointment of The Belong Network to undertake public consultations in Tamworth and 'honest conversations', both with community groups, stakeholders and communities that have not previously been engaged.
- Consideration of a social crowdfunding platform funded through the Recovery Fund which will be aligned to our community engagement and involvement strategy work to encourage communities to undertake projects to improve community cohesion.

#### Other Community Cohesion work:

- Ongoing work with community and faith groups
- A community cohesion group has been established
- Ongoing strategic approach to persons seeking asylum in the contingency hotel and dispersed accommodation including FAQs and regular strategic and support meetings
- Further funding received for wraparound asylum seeker support secured and projects commissioned
- Silver Armed Forces Employee Recognition award
- Holocaust memorial events and school participation in creating green memorials
- Prevent plan in place and full engagement with County Council
- Uniting Staffordshire Against Crimes of Hate (USAH) commissioned and embedded
- Developing an approach to the travelling community including protocols and FAQs for the public
- Ongoing toolbox talks with Streetscene staff to recognise extremist signs and symbols for reporting purposes
- UKSPF multi-cultural event at Heart of Tamworth
- UKSPF Community Champion Scheme
- Prevent training embedded as part of staff induction and job related enhanced training to recognise radicalisation <https://www.tamworth.gov.uk/community-safety/preventing-terrorism>
- Full Prevent plan in place – 5 referrals from Tamworth through schools and college

#### **PRIORITY - Domestic Abuse (including stalking and harassment)**

- Updated county wide Domestic Abuse commissioned service through the Staffordshire Commissioners Office via NEW ERA
- Tamworth has formally become members of the Domestic Abuse Housing Alliance to work with tenants, officers and other partners to ensure awareness and understanding of domestic abuse
- Target hardening process in place
- Multi agency attendance at MARAC meetings
- Home office funding grant to Pathway continues to support out of hours support at Tamworth Refuge
- Domestic Abuse Communication group arranged campaigns throughout the year

#### **New Era Victim Service**

The new contract arrangements for the New Era service commenced on 1st October 2023.

## Quarter 1 and 2 (April to September 2024)

Victims – Adults

Geography	Stoke-on-Trent City		Staffordshire County		Total pan Staffs	
	Quarter	To Date	Quarter	To Date	Quarter	To Date
<b>Total New Referrals</b>	604	1822	1133	3545	1737	5367
<b>Supported</b>	555	1669	910	3124	1465	4793

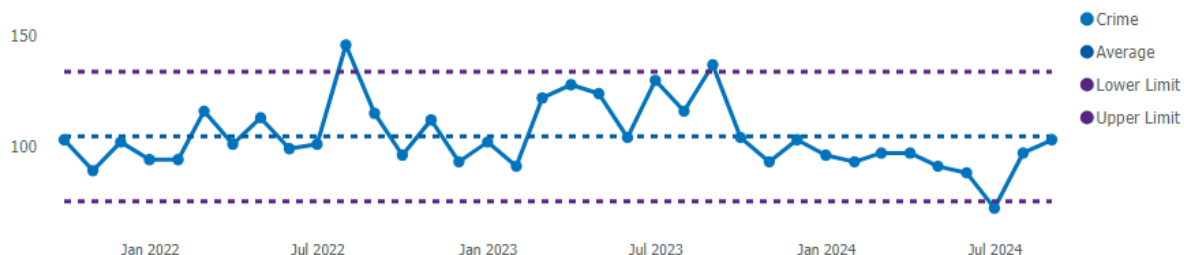
## Behaviour Change – Adults

Geography	Stoke-on-Trent City		Staffordshire County		Total pan Staffs	
	Quarter	To Date	Quarter	To Date	Quarter	To Date
<b>Total New Referrals</b>	89	317	67	172	156	489
<b>Supported</b>	68	172	57	100	125	272

Demand for services pan-Staffordshire has increased and is expected to grow. Information for Tamworth will be available for April 2025 update.

## Police Reported Domestic Abuse

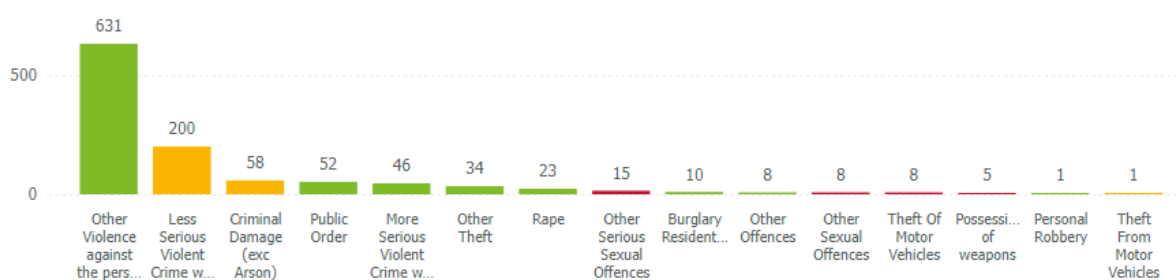
Crime Volume SPC Chart



-20%

Domestic violence crime volume has decreased by -20% in the past 12 months. This is likely to be due to increased proactivity and positive action taken against perpetrators. In particular a drive to intervene with repeat perpetrators and maximising opportunities to control through arrest, remand, and bail conditions.

## Crimes by Offence Group



The statistical increases in domestic violence sexual offences (+109%) may appear to be concerning. However, these are very low sample sizes and is likely to be due to encouraging disclosure of non-recent offences when officers complete risk assessments with victims.

### **PRIORITY Drug Related Crime and Harm (including the prevention of exploitation of young people – County Lines)**

- Process for drug/substance issues in housing
- Information about support services in place
- Higher level police operations resulting in significant custodial and community impact
- Office of Police and Crime Commissioner commissioned services in schools (Catch 22)
- Attendance staff and County Multi Agency Child Exploitation (MACE) meetings
- Police school visits
- Safer Nights Operations – drugs dogs commissioned and a number of arrests made (October 2024)

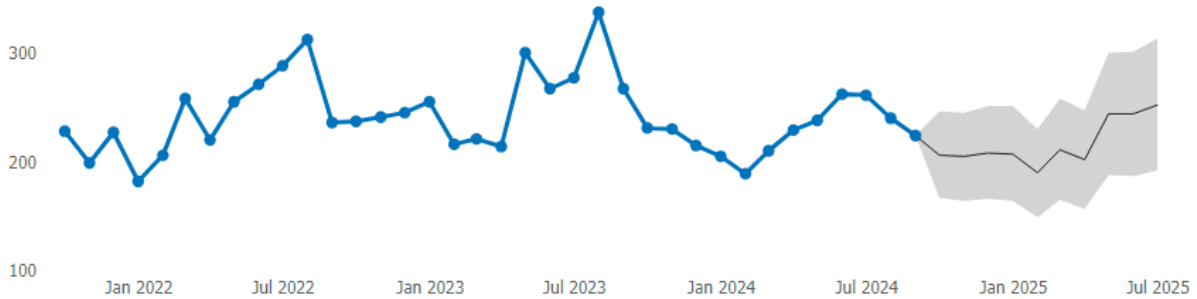
### **PRIORITY - Public Place and Serious Violence (including Violence, Abuse and Intimidation of Women and Girls -VAIWG)**

- Serious Violence duty in place
- Responsible Bodies Group in place
- Joint licenced premises visits Council/Police
- Support for Street Angels (£2,000 grant per year until March 2025)
- Safer Nights multi-agency support projects – 3 events in 2024
- Ask Angela promoted in licenced premises
- Pubwatch scheme in place through PABCIS
- Knife crime awareness talks in 5 schools
- 3 knife bins in place across Tamworth

## Public Spaces – (Night Time economy)

-14%

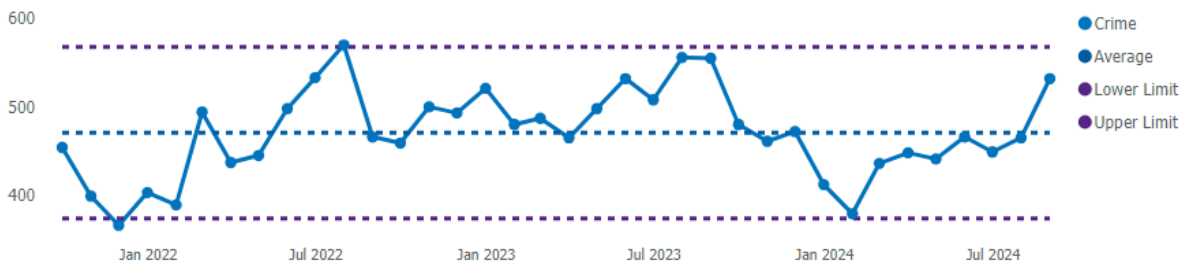
Occurrence Volume Chart



Offence recording in the night-time economy has reduced by -24% over 12 months, and the predictive chart indicates that trend may continue with seasonal increases in the summer months as anticipated. The reduction may be due to increased police presence and partnership-driven Safer Nights operations.

## Crime Overall

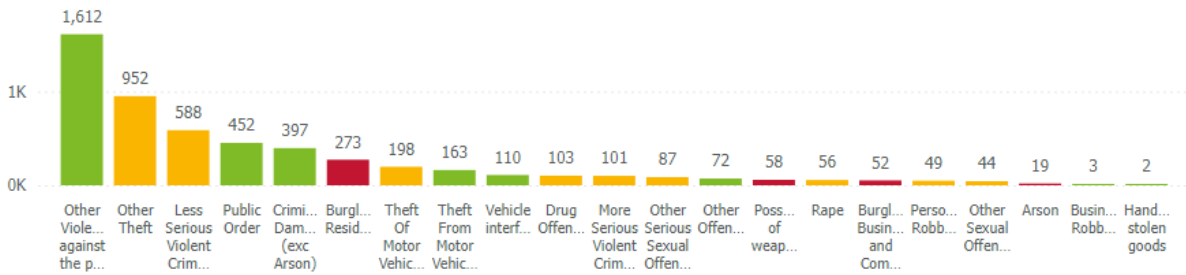
Crime Volume SPC Chart



-12%

The past 12 months have seen a decrease in overall crime of -12%. The last month indicates a sharp increase; however, this is consistent with expected seasonal trends and is lower than in previous years.

Crimes by Offence Group



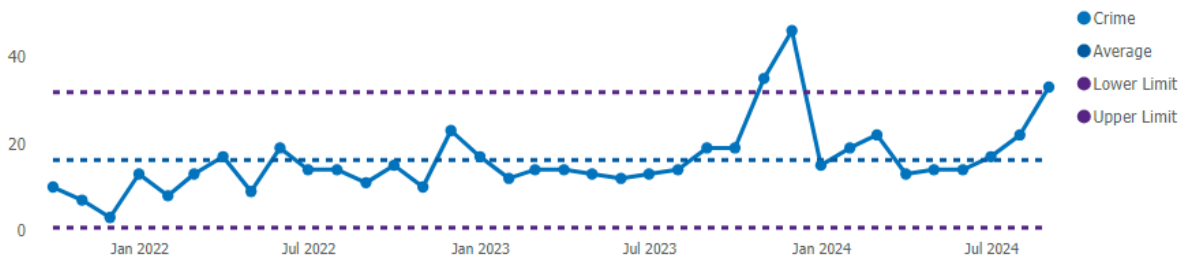
In terms of trends by offence group, there have been increases in 4 areas; Burglary Residential, Possession of Weapons, Burglary Business, and Arson. In the latter 3 crime types, the baseline numbers are low, so small variations in terms of volume have a greater statistical impact.

Possession of Weapon increase is due to a spike in October 2023 with volumes returning to a more normal level by October 2024.

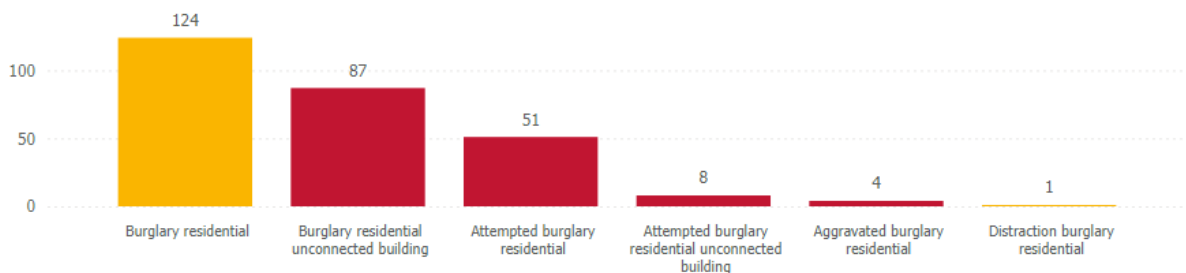
Both Burglary Business and Arson saw slight increases earlier this year with volumes returning to levels which are below average and at or around the lower control levels.

**Burglary Residential**

Crime Volume SPC Chart



Crimes by Offence Group



Over the past 12 months, Burglary Residential has increased by +53%. This is caused by two distinct spikes; in the winter last year, and over the past 2 months. These predominantly relate to unconnected buildings (sheds and outbuildings) as these are now classed as residential burglary. In both instances, suspected offenders responsible for the spikes were arrested and prosecuted for various

offences. Residential Burglary volumes have subsequently returned to a more normal level.

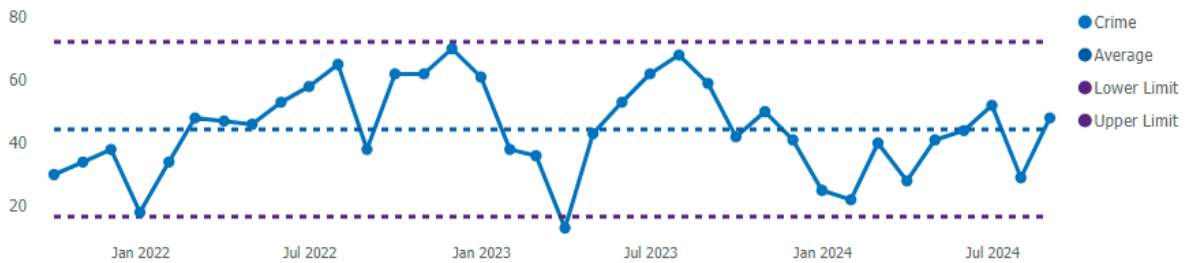
There has been an increase in reports of attempted burglary, which is in part due to an increase in reporting where video doorbells have alerted residents of offenders trying door handles. These would have gone unnoticed before and therefore not reported.

**PRIORITY - Vehicle Crime**

- Motorbike information and actions
- Community safety promotional items (including Faraday pouches)
- Nuisance Vehicle Public Space Protection Order (PSPO) remains in place
- Successful arrests during the year
- Police surgeries

Police Data Vehicle Crime (Including theft of, theft from and vehicle interference).

Crime Volume SPC Chart



-23%

<b>Overall</b>	<b>-23%</b>
<b>Theft of MV</b>	<b>-7%</b>
<b>Theft from MV</b>	<b>-38%</b>
<b>Vehicle interference</b>	<b>-14%</b>

**PRIORITY - Vulnerable Persons (the prevention of harm to persons at risk of criminal exploitation or becoming victims of crime)**

- Tamworth Vulnerability Partnership continues to meet weekly and is the prime multi agency meeting for agencies to come together to problem solve persons at risks who require more intensive intervention. Weekly meetings continue to be held with good attendance from partners for effective actions and interventions.

## April 2024 – September 2024 TVP cases

Reason for referral	Number
Housing	5
Anti Social Behaviour	1
Domestic abuse	3
Mental Health concern	2
Vulnerable person (multiple issues)	1
Community concerns	1
<b>TOTAL</b>	<b>13</b>

- Attendance at MACE panel
- Commissioning of FunClub Hub
- 8 formal interventions with young people
- Wellbeing Partnership engaged and meeting
- Prevent duty and plan in place and approved
- Support for Betterway Recovery

### CASE STUDY – BETTER WAY RECOVERY

On 6th September 2024 Betterway celebrated 2 years operating in Tamworth. They are now delivering 5 support groups over the 4 days that BWR are in Tamworth per week.

In the last 6 months we have successfully referred 6 recovery seekers into rehab, five of whom managed to complete their 12-week residential program.

One particular success story was a gentleman who had been sleeping rough in Tamworth for several months. We supported him into rehab, including driving him over to Derby. Unfortunately, he was discharged after 6 weeks, on the day of discharge he came straight to Better Way. We were successful in securing him temporary accommodation immediately, and within 2 months clean, and regularly commutes over to Tamworth to remain involved in Better Way.

There are now 5 peer mentor volunteers in Tamworth, and 2 more being DBS checked who have both got over 6 months abstinence since coming to Better Way.

Funding has been successfully secured for a second year of work with the H.O.M.E. Hub. Thus far the project has proved successful with is helping support 12 recovery seekers into temporary accommodation, and successfully supporting 11 others with tenancy sustainment issues.

The group continues to work extremely well with Staffordshire County Council addiction services to deliver the best wraparound service possible for people in Tamworth.

Output / Outcomes	Three Year Funding Agreement Target	Progress update from 01 November 2022 – 31 September 2024
Centre Opening Days - Tamworth	2 increasing to 3, increasing to 4	4
Number of Recovery Seekers Supported	140 Individuals	234



Solution Focussed Groups	2 increasing to 3, increasing to 4	5
Phone Support	7	5.5
Outreach Visits to the Vulnerable	85	77
Multi-agency support meetings for the benefit of Tamworth Recovery Seekers	48	62
Partnership meetings to raise awareness with key partners to discuss our service and how we may link to support Recovery Seekers	22	24

- Support continued for the Dementia Friendly Communities group and Dementia Action week activities planned and undertaken (13-19 May 2024)
- Social Value programme through EQUANS and Wates
- Homelessness Hub commissioned for a second year
- Tamworth Advice Centre (Debt and Generalist advice)
- Grant funding for Dilemma to support for families and friends of loved ones with gambling and other addiction
- Staffordshire Fire and Rescue Home First Risk Visits (Safe and Well) visits
- Staffordshire Fire and Rescue Safe and Sound week reached 1156 Year 5/6 school pupils in Tamworth which included fire safety, water safety, what to do in an emergency, dementia friends and 'being a good citizen.'  
<https://learnliveuk.com/safesound/>
- Covid Outbreak Management Fund (COMF) projects commissioned – value £251,342 – details at Appendix 1a
- Tamworth Borough Council Community and Councillor Grants awarded – Details attached as Appendix 1b-1c

## Future Plans

Further activity is outlined in the Community Safety Plan work plan and annual refresh to include:

- Review of strategic thematic meetings reporting to the Tamworth Strategic Partnership
- Community Cohesion 'Honest Conversations' Project commissioned through the Belong Network (Community Recovery fund)
- Further spend plan for Community Recovery Fund to be heard at Cabinet on 21 November
- Emerging work with the Integrated Care Board around Health Inequalities
- Evaluation of UKSPF funding and future planning
- Partnership events programme – safer nights and awareness continue in 2025
- SFRS Safe and Sound Week 2025
- Introduction of the Protect Duty (Martyn's Law) – event organiser seminar arranged for 18<sup>th</sup> November 2024
- Commissioning of the Walk Safe app in collaboration with the Street Angels
- Continued work on priorities as outlined in this report

All work streams continue to have a robust work plan with a number of underlying principles to ensure that we embed our approach to delivery of the plan:-

- Prevention wherever possible
- Early intervention
- Targeting prolific offenders
- Targeting resources to hotspot areas
- Supporting victims
- Increasing public confidence

Through early intervention the CSP will prevent issues escalating, reducing harm to individuals, and ensuring that they receive help and support as early as possible.

The Community Safety Plan will be continue to be overseen by the Tamworth Partnership Coordination Group and scrutiny will remain with the Infrastructure Safety and Growth Committee.

### **Options Considered**

None – a Community Safety Plan is a legal requirement to prevent crime and disorder.

### **Resource Implications**

Work of the Community Safety Partnership is supported by the Partnerships team, Police, Fire, Staffordshire County Council and voluntary sector partners.

Funding to support Community Safety priorities is made (although not limited to):

- Locality Deal Fund £61,394 per year – to March 2025
- Small crime initiatives GY1601 - £11,000
- VCSE grants - £1,000 grants per Councillor and £15,590 for wider grants from April 2024
- COMF – grant income on a variety of projects. Details attached at Appendix 2
- TBC grant funding - £5,000 Samaritans Tamworth Branch
- Tamworth Advice Centre (financial and debt support) - £82,000 (£20,000 Housing Solutions and £30,000 Housing support) & £9,000 outreach
- £11,000 until March 2025 – CT CIC rental space for community groups (including Betterway)
- NEW - £600,000 Awarded via the Community Recovery Fund
- NEW - £125,000 Awarded Asylum Dispersal Grant

### **Legal/Risk Implications Background**

All covered in the report

### **Equalities Implications**

The work undertaken by the CSP is fundamentally taken to protect those most vulnerable from harm through working together, as such the projects will have a positive effect.

Emerging community cohesion work will have an impact on all protected characteristics with the aim of fully ensuring equality, diversity and inclusion.

A separate CIA will be included to inform the Recovery Grants spend

**Report Author**

Joanne Sands – Assistant Director Partnerships

**Appendices**

Appendix 1a – COMF funded projects

Appendix 1b – Community Grants April-June 2024

Appendix 1c – Community Grants July-September 2024

Appendix 2 – Covid Outbreak Management Fund projects

This page is intentionally left blank

**TAMWORTH COMF AWARDS**

<b><u>Organisation</u></b>	<b><u>Name of Project</u></b>	<b><u>Amount Awarded</u></b>	<b><u>Project Summary</u></b>	<b><u>SCC Lead</u></b>	<b><u>Evaluation Received</u></b>
Belgrave Allotment	Eco-Composting Toilet	£2000.00	Installation of an Eco Composting Timber Toilet will transform the use of BCAG, providing a sustainable designed composting toilet to the intergenerational groups who attends the Community Allotment and Garden.  <b>SCC Lead: Rochelle Edwards</b>	Rochelle Edwards	Yes
Citizens Advice Mid Mercia	Cost of Living Advisor	£40,500	The funding will be used to provide a Cost-of-Living Adviser Service, which will bolster existing information, advice and guidance services in Tamworth (including Homeless Hub and Tamworth Advice Centre) and will specifically target individuals and households who have been impacted by COVID-19 and are now most at risk of ill-health or experiencing increased health inequalities due to the cost-of-living challenges.  <b>SCC Lead: Vicky Rowley</b>	Vicky Rowley	Yes
CTCIC	Care Connect Volunteers Pilot	£13,754	This project will enhance the current Social Prescribing Service by using this funding to place Care Connect Volunteers within a local GP Practice to provide daily sign posting and referrals for people needing non-medical support to remove the additional stresses of life such as debt advice, Charity Support Groups, Form Filling Services, Befriending Services and much more. The funding will pay for a volunteer coordinator to support this initiative over the 9 months of the	Vicky Rowley	Yes

			<p>funding. It will also allow us to gather evidence that by direct contact with patients daily it will assist people to have more connections with community services in the VCSE Sector. This will address both the medical and non-medical needs of patients and provide on the spot sign posting where no appointment is required as it is available within surgery, this awareness will also include promoting Staffordshire connects and Public Health Information.</p> <p><b>SCC Lead: Vicky Rowley</b></p>		
CTCIC	Wheel Connections	£10,588	<p>The funding will be used to take a 12-month lease on a 17-seater minibus which will be run by 4 volunteer drivers 6 days per week on a rota who will collect people and take them to a scheduled activity each day. A minimal charge for the transport would be made as part of sustainability of £2 (£1 each way)</p> <p>Wheel Connections will see people who are not connected, not active and who's health will be improved by the service.</p> <p><b>SCC Lead: Vicky Rowley</b></p>	Vicky Rowley	Yes
CTCIC	Fresh Starts	£8,000	<p>This funding will enhance the Hospital Discharge Service by providing much needed support to those who are discharged from hospital to unliveable spaces that may need a deep clean or in some cases a house clearance but are not in a financial position to do this. This means people are 50% more likely to go back into hospital with reduced health, trips or falls, without the</p>	Tilly Flanagan	Yes

			<p>cleanliness of their properties being addressed Hospital Discharge covers all types of tenancies Council, Social, Private Rented or Mortgage Properties. The funding would pay for 10 House Clearances as well as 20 Deep Cleans over the 9 months of the lifetime of the funding. This service is not provided through hospitals or NHS Services and is reliant on the patient's affordability. However, what we find is that once this has been done, it is unlikely that the patient will return to hospital and that the person does then continue to upkeep the cleanliness of the property. Last year out of 194 referrals only 1% of those were re admitted to hospital.</p> <p><b>SCC Lead: Tilly Flanagan</b></p>		
TBC	Active Tamworth	£70,500	<p>This project will be based at Anker Valley Sports Complex. The funding will enable a 12-month staffing post, the purchase of a mobile unit and additional equipment costs for the project. The mobile unit will allow us to replicate provision in hard-to-reach communities such as Belgrave, Glascote Heath &amp; Stonydelph. The provision will offer free fruit and veg (in conjunction with local supermarket food waste prevention), smoothies, health screening (such as blood pressure &amp; body composition analysis) &amp; physical activity opportunities e.g. group exercise classes, walking football, cricket, netball, walking schemes lead cycle rides, couch to 5k, and unique sessions such as silent disco's &amp; silent yoga sessions all free of charge, gradually training volunteers to allow the longevity of the project. The project allows us to</p>	Rochelle Edwards	Yes

			<p>maximise activities at a minimal cost due to Anker Valley Sports Complex being a Tamworth Borough Council owned &amp; operated facility with use of the venue being offered as in-kind support. The project will also look to incorporate fruit and veg growing onsite to help sustain the project and encourage the local community to grow their own produce. The project will help to address low physical activity rates and high overweight &amp; obesity rates in the borough as 1 in 3 children in Tamworth are active for less than 30 minutes a day and prevalence of excess weight in reception children is statistically higher than national in Glasgote (29%) and Stonydelph (32%). In year 6 children excess weight statistically higher than national in Glasgote (42%). Although no wards are statistically higher than national obesity is highest in Glasgote (25.6%) and Amington (23.2%). 1 in 4 adults in Tamworth are active for less than 30 minutes per week against the recommended 150 minutes per week recommended by the Chief Medical Officer. Increasing physical activity in Children will develop movement skills, muscular fitness, and bone strength, whilst increasing adult activity will improve or maintain muscle strength, balance and flexibility helping to prevent falls in later life, maintain bone health along with helping to prevent overweight and inactivity related conditions such as diabetes, hypertension and certain types of cancer.</p> <p>Breakdown of costs:</p> <ul style="list-style-type: none"> <li>• Mobile Unit - £20k</li> </ul>		
--	--	--	---	--	--



			<ul style="list-style-type: none"> <li>• Projector &amp; Screen (for group exercise classes) - £5k</li> <li>• Health screening equipment - £5k</li> <li>• 7.5 kva generator - £1.5k</li> <li>• Fruit &amp; Veg provision - £3k</li> <li>• Silent disco &amp; yoga equipment (200 people) - £6k</li> <li>• Staff (12 months) - £30k</li> <li>• Total: £70.5k</li> </ul>		
TBC	Holiday Activities	£22,000	<p>This project will expand upon the current free holiday activity programme run by Tamworth Borough Council during the school summer holidays. The current programme sees over 3000 children &amp; young people access the scheme each summer. The scheme covers a range of activities including football, dance, tennis, stand up paddleboarding, Jump Xtreme (trampoline park), swimming and an aqua park. The scheme aims to include some traditional sports but also offer alternatives to engage 'non-sporty' individuals and to provide a suitable exit route at the end of activities. The expansion of the scheme would double summer activity and expand provision to include February, Easter, May &amp; October half terms. The project will help to address low physical activity rates, high overweight &amp; obesity rates in the borough and social isolation as a result of the effect of the Covid 19 pandemic.</p>	Kate Sutcliffe	Yes
TBC	Housing and Hotspot Areas	£25,906	<p>Community Home Solutions (CHS) are the Tamworth Borough Council (TBC) Customer Journey Service (CJS) provider for the Home</p>	K Marshall & D Sugden	Yes

			<p>Upgrade Grant (HUG) scheme. To supplement this scheme CHS also have access to Energy Company Obligation (ECO) and Great British Insulation Scheme (GBIS) funding. We are therefore able to offer these alternative funding routes to residents within the Tamworth boundary where HUG funding is not applicable to the household. These schemes work based on delivery of carbon savings in domestic properties through the installation of energy efficiency measures; a metric of 'Annual Bill Savings' (ABS) is applied to each measure. The total of the ABS across all measures installed at the property is calculated and a contracted funding rate applied to this. There are scenarios where the ABS generated is not sufficient to cover the cost of the works and as such, that household will not receive support. It is in these scenarios that a Top Up Fund from TBC could support the household and extend the reach of energy efficiency improvements in the community.</p> <p>The funding requested will enable TBC to hold this top up fund to support these households. On average, we anticipate the average top up requirement for individual energy efficiency projects would be 25% of the total cost with a maximum draw down on any one project equivalent to 50% of the total cost of the project.</p>		
TBC	Dehumidifiers loan scheme	£6,160	Our proposal is to set up a rent a dehumidifier service available across all tenures within Tamworth. The funding would be used to purchase an initial 10 dehumidifiers that could be loaned out where an assessment has been carried	K Marshall & D Sugden	Yes

			<p>out confirming the benefits of a dehumidifier would significantly improve the conditions within that home and for the occupiers. The months that are most effected by damp &amp; mould caused by condensation build up in the UK is October to March.</p> <p>We feel that the initial outlay cost and additional running costs plus lack of education is why dehumidifiers are not more widely used by many residents.</p> <p>fuel vouchers will be made available to the households loaning the equipment to supplement the cost of running the machine.</p>		
TBC	Empty Homes Officer	£31,268	<p>Tamworth has more than 394 privately owned empty properties and this has increased nationally by nearly 10 per cent over the past five years, with a steady rise in the number of empty homes across all definitions and types, since the Covid-19 pandemic. Covid has had a direct impact on the empty home sector as probate waiting times have lengthened along with more properties standing empty due to increases in the death rates.</p> <p>The areas identified in Tamworth regarded as our most deprived and labelled hotspot</p>	Claire Welch	Yes

			<p>areas; Glascote has 60 and Belgrave has 21 empty properties, equating to 20% of the total empty homes in the borough.</p> <p>The funding will enable the employment of a dedicated Empty Homes Officer between January and September to oversee the Empty Homes Policy development and procedures and focus on the 81 empty homes in the hotspot areas. They will be responsible for coordinating a range of activities, in order to bring privately owned empty residential property across the borough back into use, including enforcement, grants and loans, and promotional activity</p>		
TBC	Rough Sleepers Restart	£5,000	<p>The funding requested will enable us to set up a move on support budget for rough sleepers or those who have been homeless. The move on support will enable us to purchase goods or services to move on into accommodation.</p> <p>By ensuring the property they are moved on into is considered more homely this will help ensure the rough sleeper is at less risk of returning to the streets and their home is healthier.</p> <p>It will enable us to purchase cooking equipment so they can eat well and more nutritious meal, have essential white goods to ensure their home is liveable and they are not effectively rough sleeping within a property.</p> <p>By ensuring they move with into a property with a package it is hoped this enable them to sustain</p>	Claire Welch	Yes

			their accommodation and harness necessary life skills for the long term.		
TBC	Cooking Lessons	£5,000	<p>Following on from the covid pandemic, many of our tenants in supported housing of which we have 20 units do not engage with the support workers as much as what they did prior to the pandemic. We want to increase the engagement and get back to pre-pandemic levels. We would like to use the funding to introduce cooking lessons for our tenants in our supported housing. We believe that our tenants would benefit from gaining confidence and improving skills in cooking and shopping/ providing wholesome nutritious meals to their children. Increased knowledge about food and health is paramount to any child's life and development, e.g. an understanding of healthy eating will have a positive impact on them and their children's future life and health. The majority of our tenants receive a low income and actively struggle financially therefore, introducing and promoting homemade meals which are cheaper than ready meals will help them to budget their income. Also, we could demonstrate how to use slow cookers/ air fryers which promotes energy and cost saving benefits. We would spend this money on hiring a chef, renting a room and equipment, buying products, and offering an incentive for attending those lessons to encourage young people.</p>	Rochelle Edwards	Yes
TBC	Healthy Eating Workshops in Primary Schools	£10,666	Health statistics for Tamworth indicate a higher-than-average obesity level amongst Year 6 pupils.	Kate Sutcliffe	Yes

			The project procured through Fun Food Company will provide up to 32 workshops in Tamworth primary schools to raise awareness around healthy eating in a fun and interactive way.		
		<b><u>£251,342</u></b>			

## Community Grants Awards 2024/25 Quarter 1

<b>Name:</b>	<b>Amount Awarded</b>	<b>Project details</b>
Quarter 1		
St Editha's Church Amington	£1000	The grant will be used towards the costs of consumables for Places of Welcome and to purchase toys for the Amington Ark and Baby Ark Group. The grant will also assist with the costs of volunteer first aid training.
St Peter's Church	£1000	Aslans Gang Youth Club.  The grant will support towards the cost of a weeklong summer holiday club project for children, rising fives through to 14 years. The grant will also support towards the costs of coach hire for a day trip for families and to purchase a Chrome Book.
Tamworth Strollers	£1000	Tamworth Walking Football is a great and inclusive way of engaging with people of all ages, and all abilities. The grant will be used to promote the club and engage with women to develop a women's team. It will support towards the costs of the design and creation of a website, and initial hosting costs
Tamworth Warriors Rugby Team	£500	To purchase new equipment for the U10's next season as they move into a higher grade of rugby.  <ul style="list-style-type: none"> <li>- New rugby balls</li> <li>- New training bibs</li> <li>- New training cones</li> </ul> Training equipment including retaining bands, and ropes
Talent Individual 1 Fastpitch Softball	£740	Fastpitch Softball at Elite level  The grant award will assist with the costs of hiring Landau Forte's indoor training facility, and support with equipment costs, such as softballs.
Talented Individual 2 Touch Rugby	£500	Touch Rugby Elite Level  The grant will assist with attendance at international and regional training camps, including travel costs and kit. The grant will also be used towards membership costs to Nottingham Touch Rugby training sessions.
Talented Individual 3	£500	Touch Rugby Elite Level  The grant will assist with attendance at international and regional training camps, including travel costs and kit. The

Touch Rugby		grant will also be used towards membership costs to Nottingham Touch Rugby training sessions.
-------------	--	---



## Community Grants Awards 2024/25 Quarter 2

Name:	Amount Awarded	Project details
Quarter 2		
Tamworth District Scouts	£1000	<p>The group would like to introduce a Hawk Throwing activity to their scouting members. Tomahawk throwing offers several benefits, making it a fun and engaging activity. Some of the key advantages are:</p> <p><b>Physical Exercise:</b> Throwing a tomahawk requires strength, coordination, and balance, providing a good workout for the upper body and core muscles.</p> <p><b>Mental Focus:</b> It demands concentration and precision, helping to improve focus and mental clarity</p> <p><b>Stress Relief:</b> The act of throwing a tomahawk can be quite therapeutic, offering a way to release stress and tension.</p> <p><b>Skill Development:</b> It enhances hand-eye coordination and fine motor skills, which can be beneficial in other areas of life.</p> <p><b>Fun and Social:</b> It's a unique and enjoyable activity that can be shared with friends, making it a great social experience</p> <p><b>Confidence Building:</b> Successfully hitting the target can boost confidence and provide a sense of accomplishment.</p> <p><b>Sensory Needs:</b> The throwing takes place outside so participants that are affected by noise can still take part.</p> <p><b>Inclusive:</b> Even if someone is in a wheelchair, they can still take part.</p> <p><b>The grant will be used for purchasing equipment to host Hawk Throwing with their young members (4 to 18 years)</b></p>
Tamworth Hygiene Bank	£1000	<p>The group work to support low-income families and those in need, by providing hygiene products that are essential to their health and dignity.</p> <p><b>They will use the grant to purchase essential products</b> locally and via a charitable warehouse and distribute locally, to families in Tamworth. Tamworth Hygiene Bank work with key partner agencies in Tamworth to distribute products to those most in need.</p>
Ric Nik	£1000	<p>'Story Tents' is a family-learning project designed to encourage children and families to enjoy reading, listening to and making stories together. The project will feature ten small pop-up teepee tents, all designed with a different story theme in mind. Each tent will be accompanied by a recorded soundscape playing inside the tent plus a set of books, stimulus props, puppets etc matching the theme. Visitors will be encouraged to use all of the materials to tell their own stories.</p>

		<b>The grant will be used to pay for sessional staffing, facilitators and operational costs for the story tents (props and materials) and goody bag costs, which will be given to each participating child</b>
--	--	--

UKSPF Grant Awards			
Name of Organisation	Y1	Yr 2	Yr 3
Castle gatehouse (Capital)	26701		
TBC FHSF = Castle drawbridge (capital)			100000
FHSF Improvements to town centre landscaping (capital)			371131
Castle - archaeology/literacy and dropping the drawbridge	18900	70000	0
Tamworth Castle - Clay and Cross Stitch		44500	50000
TBC Comms - love tamworth ARtrail / TV advert and PR for castle and town	14175	33375	37000
New Urban Era (NUE)		2607	10000
Citizens Advice		33581	47274
Community Together - yr 1 feasibility studies Yr 2 and 3 Community dev and cost of living	47250	22500	37500
Heart of Tamworth - HOT volunteers		40000	50000
Support Staffordshire	32413	52472	99225
Dementia Caring		0	16381
Home Start		16526	24800
TBC town centre business support and grants (Digital islands)/ markets	37800	53400	60000
TBC 3 Feasibility studies place, tourism, business	89775		
Staffs Chambers of Commerce - Ignite business support		26064	39096
SCC - lets get started and grow business support		10500	14500
South Staffordshire College Tamworth - People and skills			497869

This page is intentionally left blank

## INFRASTRUCTURE SAFETY AND GROWTH COMMITTEE

12<sup>th</sup> November 2024

### Report of the Operations Manager

#### Operations Service Performance Update and Data

#### None Exempt

#### Executive summary

The purpose of this report is to provide the Committee a quarterly update of the Joint Waste Service. This is a shared service that Lichfield District Council (LDC) deliver on behalf of both authorities.

#### Recommendations

It is recommended that Members:

1. Endorse the progress and updates provided.

#### Background

This report provides the Committee with an update on Joint Waste Service Operations, including Operational Performance, Resident Participation, Tonnage Performance, Finance Update, Joint Waste Service Products.

**A breakdown of the Joint Waste Service (JWS) performance data is attached as Appendix A and the trends are discussed below:**

#### Operational Performance

Performance across the Joint Waste Service remains good. All collection rounds are being completed on time, with very few exceptions because of operational issue such as a breakdown or a road closure.

- There was an average of 312 missed bins per month in the second quarter of this year versus an average of 332 per month in the previous 12-month period. The trend is a positive, and there has also been a decrease in the number of missed assisted collections.

#### Resident Participation

Resident participation in the recycling service remains very high with most properties presenting both a bin for the glass, cans and plastic and a bag for paper and card every fortnight. This presentation rate is between 98 and 99%.

- As of September 2024, **44876 subscriptions for garden waste had been taken.**
- In 2023 (calendar year), 44085 residents signed up to the garden waste service.
- 34% of the total subscribers are Tamworth residents, with 66% being Lichfield residents. This is unsurprising due to the urban nature of Tamworth.

- 42% of Tamworth residents sign up to the service.

It is worth noting that the total number of subscriptions increased in 2024 when LDC increased their charges from £36 to £40 per garden waste bin.

Residents now have the option to sign up to the garden waste service using either direct debit or traditional card payment. This increases customer choice, and around 8% of residents have chosen direct debit as their preferred payment option.

### **The number of contaminated bins reported per month**

- For quarter 2 of this year is an average of 1179 per month versus an average of 1254 for the previous 12 months.

This is a slight increase on the 1<sup>st</sup> quarter and the trend will be monitored. The recycling officers and crews continue to work with residents to minimise this number.

The **quality of the material** produced by the JWS remains high since the service change.

- For Quarter 2 this year the contamination rate has risen to 3.22% compared to 2.98% for the previous 12 months.
- Fibre was reported at 0% contamination. However, there was approximately 2 tonne of fibre which was removed from a fibre load before it reached the paper mill, due to being contaminated with broken glass. It is believed this was an isolated incident caused by a single resident using their blue bag for bottles. Whilst a 'blip' it highlights the importance of residents buy in to use the recycling scheme as requested.

### **Tonnage performance**

The tonnage of both residual, organic and recycling waste is stable as indicated on the graphs in appendix 1.

Residual tonnage for the JWS (average monthly tonnage):

- 3327 for Q1 & Q2 24/24
- 3253 tonnes per month for 23/24
- 3051 tonnes in 22/23
- 3468 tonnes in 21/22 (Covid year)

The slight increase is an area to be monitored.

The recycling rates are unfortunately following national trends and falling slightly. Although Quarter 1&2 figures are a higher % than 2023/24 figures, they are slightly below the quarter 1&2 figures from 2023/24.

<b>Recycling Rate: JWS &amp; TBC</b>	<b>21/22</b>	<b>22/23</b>	<b>23/24</b>	<b>24/5 Qtr. 1&amp;2</b>
JWS	45.5%	43.27%	41.36%	44.79%
TBC	42.26%	37.71%	37.15%	39.42%

In the financial year so far, the JWS has collected an average of 1225 tonnes per month of dry recycling versus 1246 tonnes per month in the previous year. This follows a national trend of a steady decline in dry recycling and is an area which is being worked on. Unfortunately, the trend across Staffordshire authorities is of recycling rates falling.

The current DRY recycling rate is following the same trend of slightly lower rate so far for 2024/25.

<b>Dry Recycling Rate: JWS &amp; TBC</b>	<b>21/22</b>	<b>22/23</b>	<b>23/24</b>	<b>24/25 Qtr. 1&amp;2</b>
JWS	24.60%	23.63%	22.51%	20.33%
TBC	27.42%	24.11%	23.26%	21.19%

The Council's 'Recycle for Good' has a soft launch on 29<sup>th</sup> October, with a full launch in November. Councillors from both Lichfield and Tamworth are promoting the campaign. This is the start of a 3-year campaign with the aim of helping to address the issue of falling recycling rates. Sponsorship from partners in the private sector has funded the campaign.

A Staffordshire County Council campaign, which involves 'bin-tagging' many of our bins with recycling messages in also due to launch prior to Christmas.

### **Financial Performance – need input for this part**

Budget monitoring indicates the JWS budget for 2023/24 was controlled. At the end of the financial year the overspend for the JWS was £154k, this equates to £64k for TBC. This is against an expenditure of £8.7 million, with net expenditure of £3.3 million.

For comparison there was a £194,990 overspend on the Joint Waste Service budget in 2022/23.

It is worth noting that net expenditure for the JWS was £39k under budget. There was a shortfall of £193k on income; this was a result of lower commodity prices and dry recycling tonnages fallings in 2023/24.

At the time of writing the report figures for Quarter 2 are being finalised. There are budgetary pressures, but actions such as reducing agency usage and direct delivery of residual to the Energy from Waste (EfW) facility have been implemented to help combat the pressures.

### **Joint Waste Service Projects**

Several important projects have completed, are currently underway or will be completed over the next few months. These include:

- Fleet procurement – NRG Ltd, are our new contractor, and 25 new RCV's are in build and will be in operation by April 2025. The contract value is £11.5million over a 7-year period.
- Green waste disposal contract (led by Staffs County Council) has started having been awarded to Greener Composting Ltd., who were the incumbent. The contract is running well.
- Launch of the new recycling campaign 'Recycle for good' is taking place, with joint support from Councillors from both Lichfield and Tamworth.
- A Staffordshire County Council campaign, which involves 'bin-tagging' many of our bins with recycling messages in also due to launch prior to Christmas.
- Production of a Roadmap to transition to an alternatively fuelled fleet. The project is progressing well, and a draft report should be completed by December. This will advise on the costs to 'electrify' the current depot, as well as timescales / options / costs around transitioning to an alternatively fuelled fleet.

- Dry Recycling Contracts. The current three contract with Biffa ends April 2025 however it incorporates the option for extension of 1+1+1 year, this is intended to be activated-subject to formal approval processes.
- Preparation for 'Simpler Recycling' (specifically food waste collections and disposal)
  - Food waste vehicle procurement
  - Food waste receptacles
  - Anaerobic Digestion contracts (via SCC)
  - Project team and associated tasks to ensure service delivery by April 2026.

Regular updates on the progress of each of these projects will be reported to the Committee.

## Appendices

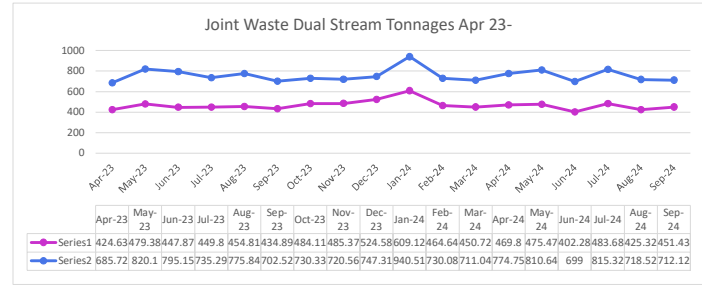
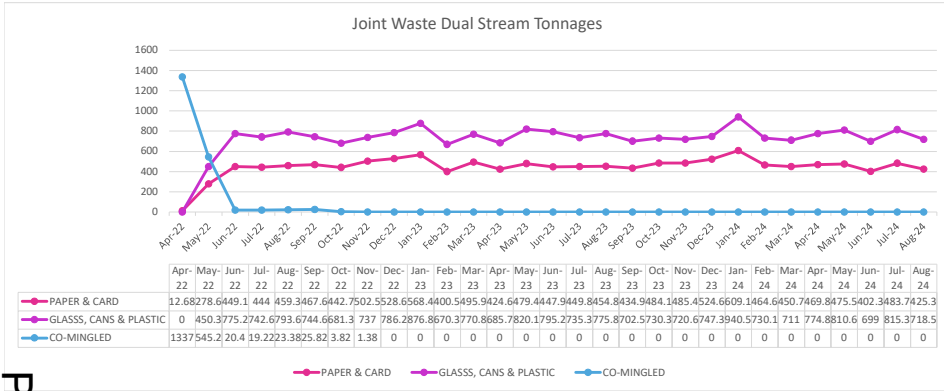
### Joint Waste Service Statistics

Briefing Paper prepared by:  
Steve Gee – Joint Waste Service  
Victoria Woodhouse- Joint Waste Service



Joint Waste Dual Stream Tonnages

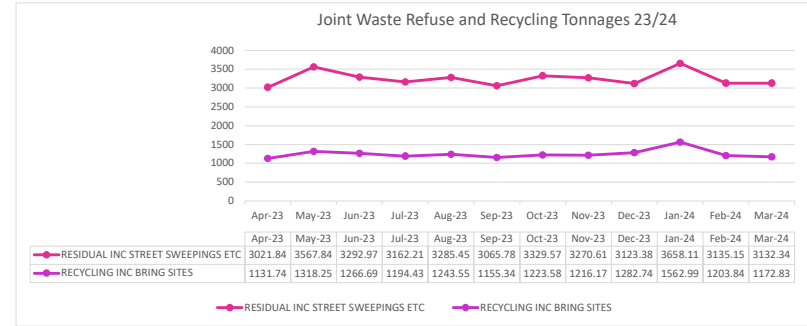
	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
PAPER & CARD	12.68	278.56	449.08	443.98	459.3	467.58	442.71	502.5	528.56	568.42	400.52	495.9	424.63	479.38	447.87	449.8	454.81	434.89	484.11	485.37	524.58	609.12	464.64	450.72	469.8	475.47	402.28	483.68	425.32	451.43
GLASSS, CANS & PLASTIC	0	450.3	775.24	742.59	793.552	744.56	681.3	736.99	786.18	876.79	670.3	770.82	685.72	820.1	795.15	735.29	775.84	702.52	730.33	720.56	747.31	940.51	730.08	711.04	774.75	810.64	699	815.32	718.52	712.12
CO-MINGLED	1337.1	545.18	20.4	19.22	23.38	25.82	3.82	1.38	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Joint Waste Refuse and Recycling Tonnages

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
RESIDUAL INC STREET SWEEPING	3021.84	3567.84	3292.97	3162.21	3285.45	3065.78	3329.57	3270.61	3123.38	3658.11	3135.15	3132.34
RECYCLING INC BRING SITES	1131.74	1318.25	1266.69	1194.43	1243.55	1155.34	1223.58	1216.17	1282.74	1562.99	1203.84	1172.83
RECYCLING (KERBSIDE ONLY)	1110.35	1299.48	1243.02	1185.09	1230.65	1137.41	1214.44	1205.93	1271.89	1549.63	1194.72	1161.76
ORGANIC	1136.92	2017.4	1639.96	1332.04	1643.02	1294.54	1247.1	936.56	314.58	54.77	614.8	721.18

14804.37

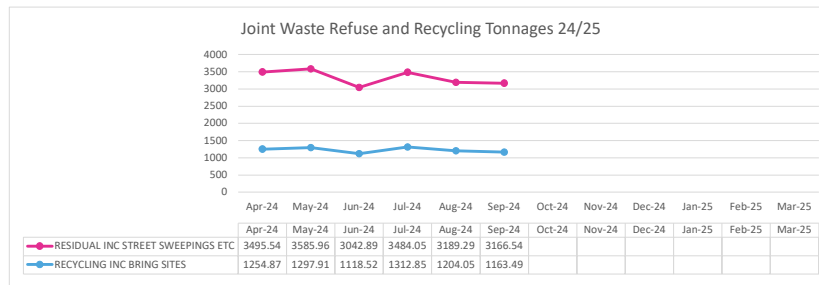


Joint Waste Refuse and Recycling Tonnages

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25
RESIDUAL INC STREET SWEEPING	3495.54	3585.96	3042.89	3484.05	3189.29	3166.54						
RECYCLING INC BRING SITES	1254.87	1297.91	1118.52	1312.85	1204.05	1163.49						
RECYCLING (KERBSIDE ONLY)	1244.55	1286.11	1101.28	1299	1143.84	1163.55	0	0	0	0	0	0
ORGANIC	1275.68	2007.32	1627.74	1526.36	1376.1	1056.42						

Joint Waste Refuse and Recycling Tonnages

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
RESIDUAL	3057.9	3338.84	3218.12	3046.96	3228.8	3167.28	3053.61	3391.98	3251.85	3543.92	2926.2	3257.51
RECYCLING INC BRING SITES	1363.07	1287.4	1260.24	1216.7	1292.53	1255.59	1140.63	1249.79	1324.54	1456.33	1094.9	1303.33
ORGANIC	1091.98	1615.82	1514.49	1081.98	969.86	1151.34	1039.14	1005	340.7	25	648.16	562.3



Lichfield Refuse and Recycling Tonnages 22/23

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
RESIDUAL INC STREET SWEEPINC	1792.28	1683.44	1786.39	1781.25	1731.87	1836.33	1649.83	1846.34	1935.74	1921.96	1868.00	1962.78	21796.21
RECYCLING INC BRING SITES	795.93	713.82	780.98	727.92	702.97	780.61	649.72	723.71	811.5	798.15	644.07	791.46	8920.84
ORGANIC	771.15	1104.67	1125.32	784.51	627.47	871.67	727.3	754.47	282.58	4.94	497.51	425	7976.59

Lichfield Refuse and Recycling Tonnages 23/24

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Total
RESIDUAL INC STREET SWEEPINC	1725.62	1808.77	1923.36	1688.59	1912.06	1740.78	1772.14	1886.37	1847.16	1969.54	1866.00	1868.94	22009.33
RECYCLING INC BRING SITES	650.89	759.98	776.49	669.2	708.25	685.79	675.11	742.4	784.56	800.42	721.62	704.74	8679.45
ORGANIC	813.12	1344.63	1177.47	891.31	1062.26	888.8	860.91	726.81	255.67	22.59	470.02	548.3	9061.89

Lichfield Refuse and Recycling Tonnages 24/25

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Total
RESIDUAL INC STREET SWEEPINC	1826.66	2068.12	1665.73	1878.18	1886.23	1712.73							11037.65
RECYCLING INC BRING SITES	681.2	802.98	657.98	703.35	743.72	642.81							4232.04
ORGANIC	852.23	1465.75	1139.35	977.32	1029.61	716.72							6180.98

Tamworth Refuse and Recycling Tonnages 22/23

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
RESIDUAL	1265.62	1655.4	1431.73	1265.71	1496.93	1330.95	1403.78	1545.64	1316.11	1621.96	1288.2	1294.73	16916.76
RECYCLING INC BRING SITES	567.14	573.58	479.26	488.78	589.56	474.98	490.91	526.08	513.01	658.18	450.83	511.87	6324.18
ORGANIC	320.83	511.15	389.17	297.47	342.39	279.67	311.84	259.53	58.12	20.06	150.65	137.3	3078.18

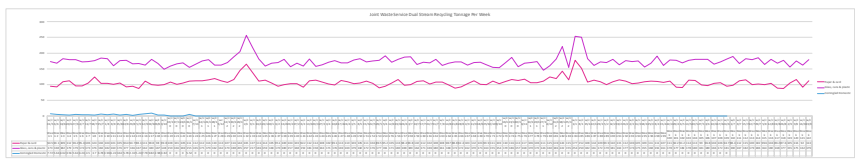
Tamworth Refuse and Recycling Tonnages 23/24

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Total
RESIDUAL	1296.22	1759.07	1369.61	1473.62	1373.39	1325	1557.43	1384.24	1276.22	1688.57	1268.15	1263.4	17034.92
RECYCLING INC BRING SITES	480.85	558.27	490.2	525.23	535.3	469.55	548.47	473.77	498.18	762.57	482.22	468.09	6292.7
ORGANIC	323.8	672.77	462.49	440.73	580.76	405.74	386.19	209.75	58.91	32.18	144.78	172.96	3891.06

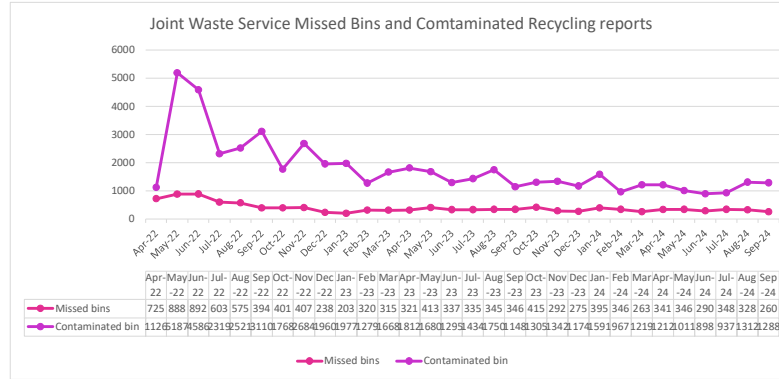
Tamworth Refuse and Recycling Tonnages 24/25

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Total
RESIDUAL	1668.88	1517.84	1377.16	1605.87	1303.06	1453.81							8926.62
RECYCLING INC BRING SITES	573.67	494.93	460.54	609.5	460.33	520.68							3119.65
ORGANIC	423.45	541.57	488.39	549.04	348.25	339.7							2690.4

Small text header or metadata at the top of the page, possibly containing document ID or page information.

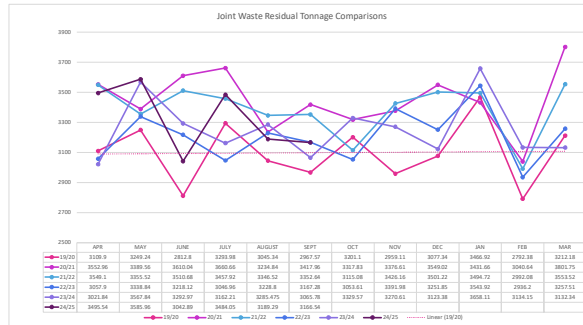


	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Missed bins	725	888	892	603	575	394	401	407	238	203	320	315	321	413	337	335	345	346	415	292	275	395	346	263	341	346	290	348	328	260
Contaminated bin	1126	5187	4586	2319	2521	3110	1768	2684	1960	1977	1279	1668	1812	1680	1295	1434	1750	1148	1305	1342	1174	1591	967	1219	1212	1011	898	937	1312	1288



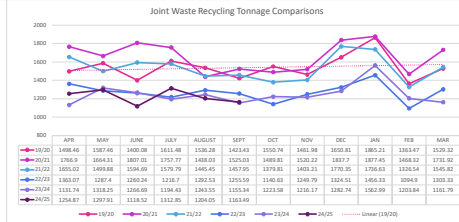
**RESIDUAL INC STREET SWEEPINGS**

	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	
19/20	3109.9	3249.24	2812.8	3293.98	3045.34	2967.57	3201.1	2959.11	3077.34	3466.92	2792.38	3212.38	37187.86
20/21	3352.86	3389.56	3603.04	3666.66	3234.84	3417.86	3317.83	3376.61	3549.02	3431.66	3050.68	3802.76	41383.13
21/22	3549.1	3355.52	3510.68	3457.92	3346.52	3315.08	3426.16	3502.22	3494.72	2992.08	3533.52	4065.16	
22/23	3057.9	3338.84	3218.12	3046.96	3228.8	3167.28	3053.61	3391.98	3251.85	3543.92	2936.2	3257.51	38469.97
23/24	3021.84	3567.84	3292.97	3162.21	3385.476	3065.73	3129.57	3270.61	3123.18	3658.11	3134.54	3132.34	36044.28
24/25	3495.54	3385.96	3042.89	3484.05	3189.29	3166.54							



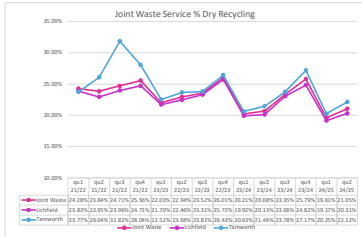
**RECYCLING INC BRINE SITES**

	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
19/20	1498.46	1587.46	1400.08	1611.48	1536.28	1423.43	1450.74	1461.98	1650.81	1865.21	1363.47	1529.32
20/21	1796.9	1664.31	1807.01	1757.77	1458.03	1525.03	1489.81	1520.22	1817.7	1874.65	1468.32	1731.92
21/22	1655.02	1499.88	1594.69	1579.79	1445.45	1457.95	1379.81	1403.21	1770.35	1736.63	1326.54	1545.82
22/23	1183.07	1287.4	1262.24	1231.87	1292.53	1253.59	1140.63	1249.79	1324.51	1456.33	1034.9	1303.33
23/24	1131.74	1318.25	1266.69	1194.43	1243.55	1155.84	1223.88	1216.17	1282.74	1362.99	1203.86	1161.79
24/25	1254.87	1297.91	1118.52	1312.85	1204.05	1163.49						



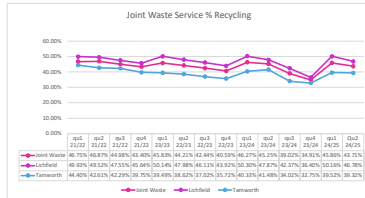
**% Dry Recycling**

	20/21	21/22	22/23	23/24	24/25
Joint Waste	24.28%	23.80%	24.71%	25.56%	22.03%
Lichfield	23.83%	22.95%	23.96%	24.71%	21.70%
Tamworth	23.77%	26.04%	31.82%	28.04%	22.52%



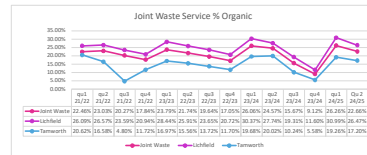
**% Recycling**

	20/21	21/22	22/23	23/24	24/25
Joint Waste	46.73%	46.87%	44.98%	43.40%	45.83%
Lichfield	49.33%	49.32%	47.55%	45.64%	51.14%
Tamworth	44.40%	42.61%	42.29%	39.75%	39.49%



**% Organic**

	20/21	21/22	22/23	23/24	24/25
Joint Waste	22.44%	22.93%	20.37%	17.84%	21.79%
Lichfield	26.09%	26.57%	23.59%	20.94%	28.44%
Tamworth	20.62%	16.58%	4.80%	11.72%	16.97%



Dry Recycling kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24	qu4 23/24	qu1 24/25	Qu2 24/25
JWS	59.01	55.71	56.57	57.27	47.86	46.07	45.46	47.17	44.83	43.34	44.9	47.43	43.77	43.93
Lichfield	59.21	55.53	57.55	55.55	48.15	46.48	45.92	46.95	45.24	42.67	45.55	46.06	43.72	42.73
Tamworth	58.75	55.96	55.24	59.65	47.46	45.5	44.82	47.48	44.25	44.27	43.73	49.34	43.83	45.62

Refuse kg per household

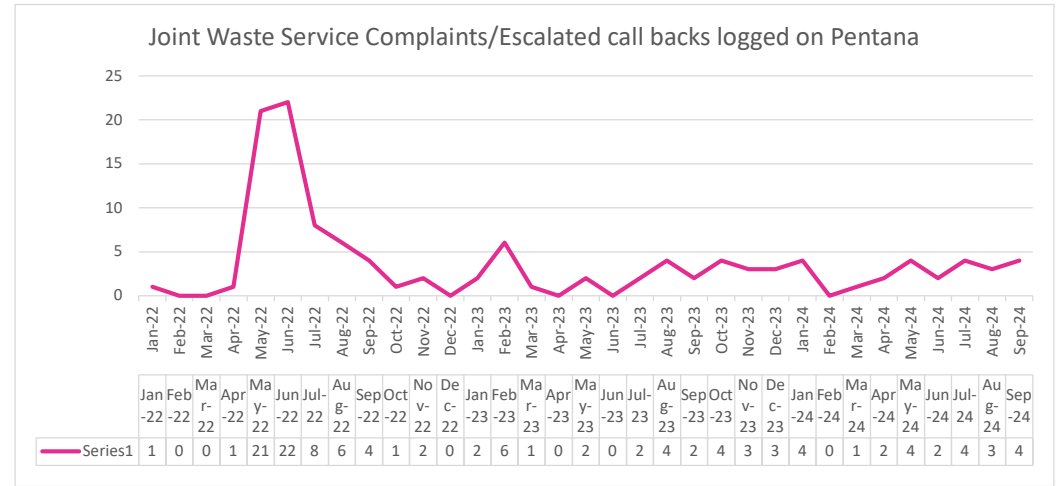
	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24	qu4 23/24	qu1 24/25	Qu 2 24/25
JWS	129.42	126.2	125.78	124.76	120.81	118.66	121.85	122.23	119.19	114.74	117.28	119.7	120.85	117.45
Lichfield	124.39	127.95	124.75	124.16	110.6	112.44	114.17	116.02	122.88	110.47	113.87	117.99	113.68	111.98
Tamworth	136.39	123.8	124.83	125.58	127.5	119.91	124.95	123.17	128.03	120.71	122.05	122.1	130.89	125.12

Organic kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24	qu4 23/24	qu1 24/25	Qu2 24/25
JWS	54.6	56.2	29.8	18.99	51.67	39.2	29.18	15.12	57.83	51.5	30.13	16.78	58.61	47.27
Lichfield	64.82	68.02	36.76	23.45	63.03	31.51	36.89	19.49	68.98	58.79	38.13	21.53	70.68	55.68
Tamworth	40.42	39.8	20.06	12.82	35.77	26.94	18.44	9.02	42.22	41.3	18.95	10.12	41.68	35.48

complaints/Escalated call backs

	Complaints/Escalated call backs	Compliments
Jan-22	1	1
Feb-22	0	
Mar-22	0	
Apr-22	1	
May-22	21	
Jun-22	22	
Jul-22	8	
Aug-22	6	
Sep-22	4	
Oct-22	1	
Nov-22	2	
Dec-22	0	
Jan-23	2	
Feb-23	6	1
Mar-23	1	
Apr-23	0	2
May-23	2	2
Jun-23	0	
Jul-23	2	
Aug-23	4	
Sep-23	2	3
Oct-23	4	
Nov-23	3	2
Dec-23	3	
Jan-24	4	
Feb-24	0	
Mar-24	1	
Apr-24	2	1
May-24	4	
Jun-24	2	
Jul-24	4	2
Aug-24	3	1
Sep-24	4	1







This page is intentionally left blank



**Tamworth Borough Council**  
**Infrastructure, Safety and Growth Scrutiny Work Plan**  
**2024 - 2025**

To provide effective scrutiny of the achievement of the Council's strategic priorities and external providers in securing the primary outcome of creating a safe and sustaining thriving local economy and making Tamworth a more aspirational and competitive place to do business, with a focus on:-

- Infrastructure
- Education
- Employment/Inward Investment
- Town Centre
- Open Space and Play
- Public Space Protection Orders Statutory Crime and Disorder obligation; the Committee shall act as the Crime and Disorder Committee for the purposes of section 19 of the Police and Justice Act 2006 and may co-opt additional members subject to the Crime and Disorder Overview and Scrutiny) Regulations 2009. To undertake such other scrutiny activities, relevant to the committee's scope, as may be required in relation to the performance of the Council, governance, financial management and discharge of statutory functions.

Membership:

Chair: Councillor Marion Couchman

Members: Councillors Craig Adams, Marie Bailey, Lee Clarke, Margaret Clarke, Jeremy Oates, Ben Price, Natalie Statham and Lee Wood (Vice-Chair)

Date	Issue	Format/Reason	Lead Officer	Lead Member
2 <sup>nd</sup> October 2024	Future High Street Fund	Quarterly Update	Anna Miller	Leader of the Council
	Maintenance of Estates and Open Spaces	Member Request: matter of importance to residents (original planned for 22 <sup>nd</sup> August)	Hannah Peate	Environment, Sustainability, Recycling & Waste
	Review of the Heritage Engagement Officer Post	Officer Request	Lara Rowe	Infrastructure, Heritage and Local Economy
12 <sup>th</sup> November 2024	Community Safety Update	Twice Yearly update	Jo Sands	Co-operative Council, Community Partnerships and ASB
	Asset Management Strategy	Member Request – Forward Plan	Paul Weston	Infrastructure, Heritage and Local Economy
	Food Waste Service	Member Request – Forward Plan	Hannah Peate	Environment, Sustainability, Recycling & Waste
	Joint Waste Service	Quarterly update – briefing note	Steve Gee	Environment, Sustainability, Recycling & Waste
11 <sup>th</sup> December 2024	Climate Change Update	Forward Plan – due at Cabinet 23/01/25 (moved rom November)	Anna Miller	Environment, Sustainability, Recycling & Waste
29 <sup>th</sup> January 2025	Future High Street Fund	Quarterly Update	Anna Miller	Leader of the Council
	Revised Local Development Scheme	Officer request	Richard Powell	Housing, Homelessness and Planning
	Tamworth Housing and Supported Housing Strategy 2025-2030	Officer request	Jo Sands	Housing, Homelessness and Planning
5 <sup>th</sup> March 2025	Decant Policy	Member request: Forward Plan	Tina Mustafa	Housing/Homelessness & Planning
	Nature Recovery Declaration	Annual update	Hannah Peate	Environment, Sustainability, Recycling & Waste
To be Confirmed	Improving Water Quality Within Rivers in Tamworth	Referral from Full Council. Agreed to add to the Workplan 21/03/24 scoping document completed 11.06.24	Hannah Peate	Environment, Sustainability, Recycling & Waste

#### Items Considered/Recommendations to Cabinet/Further Action

Date of meeting	Item	Action	Cabinet Meeting Date	Response from Cabinet /Any further action
11/07/24	Electric Vehicle Charging Strategy	Endorsed the recommendation within the report and made a further two Recommendations to Cabinet	18/07/24	Recommendation one agreed Recommendation two agreed with an amendment
07/08/24	Annual Garden	Recommendation one – asked Cabinet	08/08/24	Agreed to defer subject to report returning to

	Waste subscription Charge	to Defer Recommendation two- agreed		Scrutiny with further information on the 22/08/24
02/09/24	Annual Garden Waste subscription	The Committee supported the following recommendation for Cabinet to agree to – Approve the increase of the annual subscription fee to £41 effective 1st January 2025, with the sign up window open in October.	29/08/24	Agreed by Cabinet - Approved the increase of the annual subscription fee to £41 effective 1st January 2025, with the sign-up window open in October.
02/09/24	Review of Bulky Waste Service	Create a working group to consider the matter further of bulky waste within the community	N/A	
02/10/24	Maintenance of Estates and Open Spaces	Two recommendations to go to Cabinet	31/10/24	

**Items Considered/No further action**

<b>Date of meeting</b>	<b>Item</b>	<b>Action</b>
11/07/24	FHSF Update	Recommendations endorsed
07/08/24	Joint Waste Service Update and Fleet Procurement	Recommendations endorsed
02/09/24	Joint Waste Service Operations Update	Recommendations endorsed
	Nature Recovery Declaration	Recommendations endorsed
02/10/24	Future High Street Fund	Recommendations endorsed
	Review of the Heritage Engagement Officer Post	Recommendations endorsed

**Working Groups**

<b>Working Group</b>	<b>Members</b>	<b>Current Work</b>
Facilities for HGV Drivers in Tamworth	Cllr B Price Cllr L Wood Cllr N Statham County Cllr J Oates	Meeting 21 <sup>st</sup> August 2024

Bulky Waste within the Community	Cllr M Couchman Cllr C Adams Cllr M Clarke Cllr N Statham	Established 22.08.24
----------------------------------	--	----------------------

**Upcoming Infrastructure, Safety and Growth Scrutiny Committee Meetings**

Meeting dates : 12 <sup>th</sup> November 2024 11 <sup>th</sup> December 2024 (Extra Meeting Added)	29 <sup>th</sup> January 2024 5 <sup>th</sup> March 2025
---	---

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

This page is intentionally left blank